

# Brisbane Common Ground Evaluation Snapshot

Supportive housing successfully supports people with chronic experiences of homelessness to **exit homelessness immediately**, move into secure housing and sustain that housing.



Housing  
Management

COMMON GROUND  
QUEENSLAND



Support  
Services

MICAH PROJECTS



Concierge  
Service

COMMON GROUND  
QUEENSLAND  
& MICAH PROJECTS

**Brisbane Common Ground (BCG)** is run on a unified supportive housing model. The positive relationships and shared objectives of housing, support, and security providers are the key to the success of Brisbane Common Ground.

## THE BRISBANE COMMON GROUND PARTNERS

Share a vision

Translate evidence into practice

Understand the complexities and opportunities for effective service delivery

Work to establish Brisbane Common Ground as a home for tenants

Tenants shared their experience  
at Brisbane Common Ground.  
They reported feeling...

## Connected,



### Communal Spaces

It is not simply the design of the built environment that fosters social interactions but a common factor among residents that gives them reason to either come together in social spaces or use social spaces individually.

## Safe,

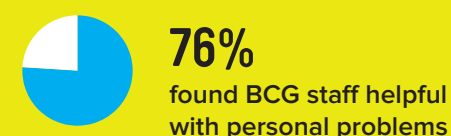


### Concierge Service

The concierge service, including both the security and tenant services personnel:

- monitor the building,
- control access to the building,
- respond to tenant need,
- promote onsite safety for visitors and tenants,
- ensure responsible use of communal resources, and
- foster a warm and friendly environment.

## Supported,



### Collaborative Onsite Support

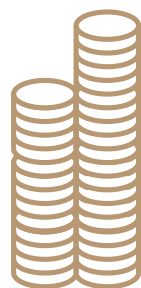
In addition to close onsite collaboration between tenancy and support providers, Brisbane Common Ground's success relies on a shared vision for supportive housing.

## and at Home



The community saved

**\$13,100**  
annually per Tenant<sup>†</sup>



<sup>†</sup> includes the cost of tenancy at BCG

\* figures based on the 41 consenting tenants

### Total savings \*

Health  
**\$832,335**

Criminal Justice  
**\$122,904**

Homelessness Services  
**\$169,364**

### Service Use Reduction



MENTAL  
HEALTH  
EPISODES

1,029  
↓  
359



DAYS AS  
ADMITTED  
PATIENT

420  
↓  
399



VISITS TO  
EMERGENCY  
DEPARTMENT

156  
↓  
144



POLICE  
OCCURENCES

Victim/  
Offender

50/24  
↓  
24/11



APPEARANCES  
IN COURT

108  
↓  
61



NIGHTS IN  
CUSTODY

45  
↓  
27

# Feedback from the tenants

## ♀ 18-30 YEARS

### I feel safe.

I have made it my own.  
I say who comes in and who  
doesn't. I feel happy here  
and able to live the life  
I always wanted.  
... It's my home  
... I feel safe here – which I've  
never experienced before.

## ♂ 61-70 YEARS

### I feel that it is my home

... which means that I can  
put things in it. I can make  
it my apartment and my  
room and my space and it all  
reinforces the emotional and  
material security.

## ♀ 18-30 YEARS

### Being completely independent

... and living on my own gives  
me a great sense of pride in  
the sense that I am able to  
support myself in any and  
all ways required to lead my  
own life.

## ♀ 41-50 YEARS

### You can mix with people

... and get friends to mix with  
and they always give you a  
hand; they help you when you  
need things.

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